



*The Commonwealth of Massachusetts  
Commonwealth Health Insurance Connector Authority  
100 City Hall Plaza  
Boston, MA 02108*

CHARLES BAKER  
Governor

MARYLOU SUDDERS  
Board Chair

KARYN POLITO  
Lieutenant Governor

LOUIS GUTIERREZ  
Executive Director

**Board of the Commonwealth Health Insurance Connector Authority**

**AGENDA**

Thursday, January 14, 2016  
2:00 PM to 4:00 PM

One Ashburton Place  
Boston, MA 02108  
21<sup>st</sup> Floor Conference Room

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1. Minutes
  2. Executive Director's Report
  3. 2016 Open Enrollment and Outreach Update
  4. State Innovation Waiver Consideration Update
  5. Customer Service and Business Operations (VOTE)