



Health Connector Information Technology and Business Operations (VOTE)

JASON HETHERINGTON
Chief Information Officer

Board of Directors Meeting, November 12, 2015

Background



The Health Connector is recommending the Board vote to authorize a work order with Dell Marketing, LLP for the integration of new eligibility features with the Dell premium aggregation environment (FMS) for an amount not to exceed \$900,000.

- The Health Connector has worked closely with Dell Marketing, LLP (Dell), our Customer Service Contact Center and Business Operations Services vendor, to implement a broad range of activities to support customers, promote compliance with the Affordable Care Act (ACA) and supplement website technology
- During this collaboration, Dell has developed and tested new functionality in their premium aggregation system (FMS) as eligibility system releases are deployed by Optum and hCentive, who jointly provide the HIX eligibility determination system
- There is new functionality that will be needed to support federally required processes for immigration eligibility, otherwise known as Verification of Lawful Presence (VLP) steps two and three, and other upgrades which are scheduled for release in early 2016

Work Order in Detail

- Duration: December 1, 2015 through February 28, 2016
- Cost: \$900,000
 - The budget related to this work order is accounted for within the FY2016 Health Connector administrative budget, approved at the July 9, 2015 Board of Directors meeting
 - Provides for staff augmentation of the existing Dell team
- Major Items in Scope of Work:
 - Staffing to support all development and required testing, including integration testing with hCentive, for two releases in the hCentive portal: Release 7.1 and Release 7.2
 - These releases provide additional functionality for the portal, including the ability to support retroactive eligibility, VLP steps 2 and 3 and fixes for existing system defects
 - This work order also provides for full performance and regression testing of all Dell Financial Management System (FMS) components for each release

VOTE



Health Connector staff recommends authorizing the Executive Director to enter into a work order with Dell Marketing, LLP on the terms set out in this presentation.