

COMMONWEALTH CHOICE ENROLLMENT AND BILLING

For questions about your enrollment or bill:

Please call the Commonwealth Choice Customer Service Center at **1-877-MA-ENROLL** (1-877-623-6765). Hearing impaired? Call our TTY line, 1-888-213-8163.

For questions about your insurance plan's benefits or services:

Please call the health insurance company. The membership information from the plan you chose or your health insurance card should list the right contact information.

A note on premium payments:

Your enrollment is complete once we receive your first premium payment. We must receive the first full premium payment **no later than five (5) business days before the end of the month**. Your coverage will then be in place at the start of the next month.

We will send you a welcome letter by regular mail when your enrollment is complete. The letter will show the date when your health insurance coverage will start. This is called the "effective date of coverage."

You must pay your premium on time each month to keep your health insurance.

Payment options:

Personal Check or Money Order:

Make your check or money order payable to "Commonwealth Choice". Please include your Customer Reference Number. Mail the payment to:

Commonwealth Choice
Customer Service Center
554 Main Street
P.O. Box 15066
Worcester, MA 01615-0066

Wire Transfer:

Ask your bank to wire a payment to this account:

Bank Name:	Century Bank & Trust Company
Address:	400 Mystic Avenue Medford, MA 02155
Account Name:	Commonwealth Choice
Account Number:	29262
ABA/Routing:	011301390
Reference:	Subscriber Name & Customer Reference Number

Please add a \$25.00 wire transfer fee to your payment. The payment will not be applied without it.

Confirm the wire transfer by calling **866-636-4654**.